

Video Script

New features are now available in Ncompass.

We've added two new fields to clinical events and Ncompass clinics to make coordinating events easier.

The 'Appointment Requirements' field is a free text space where you can include specific instructions for the appointment, like nursing support or the medical peripherals required. For readability, you should keep the information short and simple. For example, you can add "Please ensure patient is gowned with their shoes & socks off," or "handheld camera required to visualize the patient's left hand." This information will carry over if the event is copied. Remember that detailed instructions, forms, protocols and attachments should still be associated to the event by using the Manage Attachments feature.

The 'Day of Event Contact' lets you easily identify the individuals that should be contacted on the day the event is occurring, if there's a problem or if the Consultant is running late. You can provide one or more contact for each system in the event. You can also edit this field without having to edit the event itself. This information will not carry over if the event is copied. Keep in mind that these contacts aren't automatically included when you use the 'Notify Participants' feature. You would need to add them to the email yourself. This feature is only available in clinical events or Ncompass clinics.

You'll notice a new popup window when working with clinical and non-clinical events in Ncompass. We know to have a successful event, all participants need to be in the loop, and aware of any changes. The new popup reminds you to notify participants via email, which is crucial to coordinating an event. This window will appear when you schedule or cancel a clinical event or an Ncompass clinic. It will also pop up when you cancel a non-clinical event. If you want to notify participants, click 'Ok.' Using your default email (like Outlook), Ncompass opens a new email message cc'ing the requestor and site contacts. It does not notify the patient. The email contains event information, including a helpful link directly to the event that can only be accessed by logging in to the OTNhub.

We've made improvements to how nursing support and peripheral devices are displayed in the Directory and Ncompass. New icons indicating nursing support and peripheral devices, which includes the general exam camera, telesteth, ENT scope, and document camera, will now show at the system level. An icon indicating nursing support will show at the site if at least one system at the site has nursing support selected. New filters in Ncompass will easily allow users to search systems with specific peripherals and/or nursing support. Nursing support availability is editable via the OTNhub Directory by the Primary Contact or the organization's site editor. Peripheral devices can only be edited by emailing contactupdates@otn.ca.