



Best Practice Lunch & Learn Series

Choose the Lunch & Learn session right for you!

OTN's Best Practices Lunch & Learn Series are Live-Practical sessions where you will learn how to use various OTN Products and Services. They are great as a refresher for the occasional user or a hands-on introduction to a new product or service. Click the link to register in a session or contact the OTN Scheduling desk for assistance (1-855-654-0888)

Here are some of the sessions we offer:

Studio Based Equipment:

For training on your Studio, room-based, or desktop videoconference equipment, please select a time in the [OTN Private Training](#) calendar.

Personal Videoconferencing:

This session will cover the practical aspects of scheduling a consultation, using the Personal Videoconferencing application, demonstrate a clinical consultation in action, and outline the keys steps involved in running a successful telemedicine event.

OTNinvite:

This training will cover the process of inviting a guest to a personal videoconference event. This session will include: creating an invite, sending an invitation, joining an event as well as best practice considerations when using the service.

OTNhub & Services overview:

Learn about the OTNhub and what services and products OTN supports.

Webcasting:

This session is designed to give anyone that is interested in webcasting the essentials of setting up the event and requesting the webcast. The training also covers best practice and how to organize an event.

Education & Admin Best Practices:

This session outlines best practice methodology and techniques used in an educational or administrative event. The session also covers setup, presentations and general etiquette.

Clinical Best Practices:

This session outlines best practice methodology and techniques used in a clinical telemedicine consultation.





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Ncompass Non-Clinical Scheduling:

This session is appropriate for telemedicine coordinators and administrators involved in scheduling and managing public or open educational events. The training will cover the process of organizing and scheduling public multipoint events in Ncompass.

Ncompass Clinical Scheduling:

This session is appropriate for telemedicine coordinators and administrators involved in scheduling and coordinating clinical consultations. The training is designed for both experienced Ncompass users as well as schedulers new to Ncompass.

Scheduling Tips:

This training session is appropriate for telemedicine coordinators and administrators involved in scheduling and managing clinical based videoconference events. In this session we will cover efficiency tips to improve overall telemedicine effectiveness.

AMD Patient Camera (and ENT Scope):

This session is designed to provide members that use the AMD Patient Camera/ENT Scope an opportunity to practice using the peripherals as well as ask questions.

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Telederm:

This session goes step by step through the process of taking images and submitting referrals using the Telederm application.

OTN Directory:

This session goes step by step through using and updating the directory.

Telesteth:

This session covers the components and features of the Littman 3200 Telestethoscope. In the training, we will run a real-time telesteth session using the software and discuss best practices for achieving optimum sound quality.

eConsult:

This will provide an introduction to OTN's eConsult application. Learning objectives will include a tour of the eConsult dashboard, how to create a new consultation, responding to a consultation, viewing your profile, and reporting features.



All sessions are at 12 noon unless otherwise stated.

August 2017				
Monday	Tuesday	Wednesday	Thursday	Friday
July 31	1 eConsult Register	2	3	4
7 Civic Holiday	8	9 Personal Videoconferencing 70071116	10	11 Clinical Scheduling 70084886
14 Education & Admin BP 70070033	15 Telemedicine Directory 70070906	16 OTNhub/Services Overview 70071278	17 Getting started with eConsult 70084548	18 Non-Clinical Scheduling 70085067
21 AMD Camera 70070383	22 TeleSteth 70083870	23 OTNinvite 70071605	24 Personal Videoconferencing 70084602	25 Scheduling Tips 70085231
28 Webcasting 70070590	29 TeleDerm 70084135	30 LTC Training – Noon 70071727	31	

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September 2017				
Monday	Tuesday	Wednesday	Thursday	Friday
4 Labour Day	5 Education & Admin BP 74025279	6 Personal Videoconferencing 74029666	7 Getting started with eConsult 74040405	8 Clinical Scheduling 74041741
11 AMD Camera 74025543	12 TeleSteth 74026540	13 OTNinvite 74030534	14 TeleDerm 74040787	15 Non-Clinical Scheduling 74042040
18 Webcasting 74025821	19 eConsult Register	20	21	22
25 Telemedicine Directory 74026221	26	27 OTNhub/Services Overview 74031022	28 Personal Videoconferencing 74041233	29 Scheduling Tips 74042612

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October 2017				
Monday	Tuesday	Wednesday	Thursday	Friday
2 Education & Admin BP 74025359	3	4 Personal Videoconferencing 74029841	5 Getting started with eConsult 74040572	6 Clinical Scheduling 74041852
9 Thanksgiving	10	11	12 Personal Videoconferencing 74041401	13
16 AMD Camera 74025637	17 TeleSteth 74026658	18 OTNinvite 74030710	19	20 Non-Clinical Scheduling 74042117
23 Webcasting 74025871	24 eConsult Register	25 OTNhub/Services Overview 74031300	26 TeleDerm 74040957	27 Scheduling Tips 74042752
30 Telemedicine Directory 74026339	31			

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November 2017				
Monday	Tuesday	Wednesday	Thursday	Friday
		1	2	3
6 Education & Admin BP 74025411	7	8 Personal Videoconferencing 74030067	9 Getting started with eConsult 74040525	10 Clinical Scheduling 74041923
13 AMD Camera 74025679	14 TeleSteth 74026724	15 OTNinvite 74030857	16 TeleDerm 74040972	17 Non-Clinical Scheduling 74042146
20 Webcasting 74025924	21 eConsult Register	22 OTNhub/Services Overview 74031395	23 Personal Videoconferencing 74041521	24 Scheduling Tips 74042783
27 Telemedicine Directory 74025924	28	29	30	

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December 2017				
Monday	Tuesday	Wednesday	Thursday	Friday
				1
4 Education & Admin BP 74025452	5	6 Personal Videoconferencing 74030194	7 Getting started with eConsult 74040647	8 Clinical Scheduling 74041973
11 AMD Camera 74025729	12 TeleSteth 74026774	13 OTNinvite 74030972	14 TeleDerm 74041020	15 Non-Clinical Scheduling 74042240
18 Webcasting 74026072	19 eConsult Register	20 Telemedicine Directory 74031475 OTNhub/Services Overview 1300h-1350h 74031475	21 Personal Videoconferencing 74041654	22 Scheduling Tips 74042879
25	26	27	28	29